

# Kushagra Rastogi

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Motivated and enthusiastic IT support specialist with foundational knowledge in web development, Python programming, computer networking, and hardware/software troubleshooting. Skilled in providing technical support and delivering user-centric solutions. Familiar with core IT concepts through the "Technical Support Fundamentals" course, covering hardware, software, troubleshooting, customer service, and the Internet. Seeking to grow in a dynamic organization where technical, problem-solving, and creative skills can be effectively utilized.

## KEY SKILLS AND COMPETENCIES:

- **Web Development:** Proficient in HTML, CSS, JavaScript, and GSAP animation library for building interactive web pages.
- **Python Programming:** Strong understanding of Python fundamentals and scripting capabilities.
- **IT Support:** Knowledgeable in diagnosing and resolving both hardware and software issues efficiently.
- **Computer Networking:** Basic understanding of networking principles and troubleshooting network issues.
- **Technical Support Fundamentals:** Completed foundational coursework in IT support including customer service, software, hardware, and networking basics.

## Certification

- **Google IT Support Certificate:** Successfully completed the course *Technical Support Fundamentals* as part of the Google IT Support Professional Certificate via Coursera.
- **Google Networking Certification:** Successfully completed The Bits and Bytes of Computer Networking offered by Google on Coursera.
- **HackerRank SQL (Basic) Certificate:** Passed the HackerRank SQL (Basic) skill certification test, showcasing fundamental knowledge of database queries, filters, and sorting.
- **HackerRank SQL (Intermediate) Certificate:** Certified for intermediate SQL skills including subqueries, joins, aggregations, and data handling operations.
- **HackerRank Python (Basic) Certificate:** Demonstrated proficiency in Python basics including data types, functions, control flow, and problem-solving.
- **HackerRank CSS (Basic) Certificate:** Validated foundational knowledge in Cascading Style Sheets (CSS), selectors, styling elements, and layout techniques.
- **DCIF Seminar Recognition:** Honoured to receive recognition for successfully managing the DCIF event "Ubiquitous Broadband Connectivity through Existing & Evolving Technologies." Met esteemed dignitaries and was awarded a memento for outstanding contribution to the seminar.
- **District Level Mathematics Olympiad:** Participated in the District Level Maths Olympiad and awarded a **Silver Medal** for demonstrating exceptional analytical and problem-solving skills.

## Experience and Volunteering

### NSS Club Volunteer, Trinity Institute of Professional Studies

- Contributed to Project PARIVARTAN by educating underprivileged children.
- Participated in Project PRATIBIMB-SWACHH BHARAT for infrastructure cleanliness and development.
- Supported Project SANRAKSHAN to create a safer environment for stray animals.
- Participated in blood donation and community service drives.

### Apex Club – Designing Society, Trinity Institute of Professional Studies

- Developed multiple 3D design and creative projects for various institutional events and showcases.
- Contributing technical expertise and volunteering efforts to support organizational goals.

## PERSONAL DETAILS

Date of Birth: 24-03-2004

Fathers Name: Udit Kumar Rastogi

Residence address: 194/39, Delhi Road, Opp Roadways bus Stand, Meerut Cantt, Meerut, UP-250001